

S.No.	Page No.	Section	Details	Clarification Required	ICAI Response
1	6	III. ELIGIBILITY CRITERIA Pt. No.- 2	The Bidder must have successfully implemented at least 5 Projects in similar domain and 2 of Project for any of the Govt. Sector/ PSUs/Autonomous Bodies of Govt./Universities. Document Required: Copy of work/service orders and Client certificate.	Kind request to reframe the criteria as -  The Bidder must have successfully implemented/ been engaged in at least 5 Projects in similar /related domain and 2 of Project for any of the Govt. Sector/ PSUs/Autonomous Bodies of Govt./Universities.  Document Required: Copy of work/service orders/ Client certificate.	The Bidder should have two eligibility as follows: 1. The Bidder should have successfully completed 5 Projects in similar domain(Open Source/Self Service Portal/Third Party Cloud). 2. The Bidder should have completed 2 Projects for client from Govt. Sector/ PSUs/Autonomous Bodies of Govt./Universities. These 2 has to be the part of total 5 projects. Document Required: Copy of work/service orders/ Client certificate.
2	6	III. ELIGIBILITY CRITERIA Pt. No.- 2	The Bidder must have successfully implemented at least 5 Projects in similar domain and 2 of Project for any of the Govt. Sector/ PSUs/Autonomous Bodies of Govt./Universities. Document Required: Copy of work/service orders and Client certificate.	Request you to add large corporates as one of the entities in the said clause.	No Change
		III. ELIGIBILITY CRITERIA Pt. No.- 2	Blacklisted Clause/Litigation Enquiry	Every Bidder has litigation with some clients, please clarify.	No Change
3				Please help us to understand the pain-areas with the current system?	Current system is a non web based system hosted in our own infra. ICAI needs a professional cloud based where members and students can be served at their door steps using SSP making use of the latest technology. Single Sign on is currently not available for Students, member and Firms in existing System. Currently, all Forms are filled in printed form and send by DAK. Manual Intervention, Error and Processing Time is Pain Area of Current System.
4				Please provide the list of the systems, which would be connected / integrated with the newly built SSP-Portal.	The Proposed SSP Portal would be base system and stand alone system for ICAI Students, Members and Firms. Accordingly, initially in this Scope of Work, ICAI Other running system like Job Portal, E-Sahaayataa, CPE system will have only links on Proposed SSP Portal. Later ICAI may ask bidders to integrate/Re-develop other system of ICAI in proposed System on the Basis of Change Management and Additional Scope. Bidders need to keep the provision while designing SSP System for ICAI.
5				Does ICAI have any Technology preference based on existing architecture?	Refer Section C: Technology Scope, D. General Scope, ICAI Prefer any open source technology (latest running in market and support available) without any license cost. However vendor may serve the solution based on products developed on open source and any other product where customized development is possible and such customization will be property of ICAI. Such product if customized and provided to ICAI should be perpetual with software assurance. But such product alongwith customization has to be deployed at ICAI cloud alongwith customization. ICAI is not looking for SaaS Model but the model has to be ownership model.
6				Can you please share the decision making timeframe and process if possible. It will help us estimate and plan effort.	Development of self-service portal for students, members and firms to be completed in phase wise modules and to be completed within 6 Months of Issuing LOI/Purchase Order.
7				Are there any plan to launch the ICAI-SSP Portal in other languages as well. Any plan for the localized content ?	No, English Only.
8				Please provide the details for the Approval workflow process before publishing the content to the public facing SSP Portal site. Whether content needs to be reviewed and approved by departmental owners ? If so, how many different owners are envisaged and how many level of approvals would be required.	Will be discussed in Requirement Gathering Phase, on high level it would be 2-3 Level only. For further clarification existing system can be seen at the Regional office level.
9				Please provide the total size of the Static contents including the Images and Videos for the migration for the current phase and if any future plan for migration of large data from some other external systems into the newly built system ?	Refer Section "G. Data Migration scope" for migration of Data. Total Size of Data would be approximately 100 GB.
10				Please provide YoY growth expected on number of users. (No of Students / Members / Anonymous users etc.)	ICAI Students (7.5 Lakh), Members (2.5 Lakh) and Firms (50K). The Expected Change in number of Users would be variation of 5% on both sides. Internal users who are going to use the system would be 500 across the country.

11			Please provide the current website traffic data and also the projected traffic to the new website.	As mentioned in Point Number 1 the current system is Client Server Architecture based system so the same is not exposed on web. Currently Users are accessing ICAI Website for any activity/Forms/Courses. SSP Portal is not available to users. However, user traffic may vary timely, CA Day, Annual Day, International Conference, Exam Result etc. Bidders need to plan/sizing accordingly. The same has already been shared during the prebid meeting.
12			Do we have any requirements, where users can provide their comments, discussions in a forum, Feedbacks or Blogs ?	No, This may be included in next phase. Bidders need to keep provision accordingly.
13			Are there any plans to restrict the content based on the user-profile / Groups and Roles ? Any Organizational Role-Matrix would require to be implemented in future ?	Yes, It Will be discussed in Requirement Gathering Phase
14			Please let us know if there is any expectations for web analytics. Any specific needs for the Leads generation reports etc.	Yes, Please see Reporting Requirement.
15			Is SEO implementation is required for this implementation ?	No, This may be included in next phase. Bidders need to keep provision in system accordingly.
16			Please explain the flow of the SSP-Portal, how this portal will be invoked for the end-user and where the link would be placed ?	SSP portal link would be placed on ICAI Website (www.icaai.org), where Users (Student, Member and Firms) can authenticate/Register and Login in SSP Portal. Working users have some different dashboard where they can authenticate themselves using their passwords or some other mechanism like OTP / Email etc. Further discussion will be discussed in Requirement Gathering phase.
17			Which Document-Management System is being used currently for maintaining all the uploaded documents on the existing portal ?	Currently ICAI not using any document management system for storing such document, basic DMS should be the part of Scope where users scanned papers should be stored based on the workflow defined. The Web based interface has to be developed with workflow for same.
18			Please provide the details for the current Payment-Gateway which is being used for the payment on current portal.	Currently ICAI using the following payment gateway : Axis Bank, ICICI Bank, Tech Process and Paytm. The Implementation of Cashless system in pipeline.
19			Please help us to understand that how the login mechanism would be there, do we already have the SSO in place and if yes, then which all applications are already integrated with the SSO.	NO SSO, Bidder needs to implement Self Service Portal with Authentication mechanism for Students, members and Firms. In this case also ICAI is not looking for any SaaS Bases solution. (i.e. Recurring cost on per user basis). We don't want to make SSP Solution a cost intensive solution.
20			Provide us the details regarding the LDAP/ AD system.	Proposed System to be used over the Internet where ICAI Business Users can access the server over Internet through the User credentials. However suitable security system has to be deployed to keep the system fully secure.
21			In the existing system where we store the users data while a new user (Student / Member/Anonymous user) is registered on the portal.	Entire Existing application should be developed / customized as a fresh with all the work flow associated and all the active users like Members / Students and Firms become the part of proposed system. As ICAI solution is based on act and regulations, it is advised that those platform to be selected where the customization is possible upto the last level.
22			Page # 2, Students who become members will have to register again as members and their information as student will be migrated into their member dashboard. - In which scenario, the student would becoming the member, and in this case, why the re-registration would be required. We can have the role-update in the system, if the student role is now getting converted to the Member.	Please see the Scope document Student Life Cycle / Member Life Cycle and Firm details are already defined. Form further details ICAI website www.icaai.org can be referred for more details. Further clarification can be given at the time of requirement gathering.
23			Page # 3, Provision to make updates to the information of self, thereby triggering associated workflows for consuming and propagating the change in the underlying software applications and processes. - Which all systems would be getting updated after this profile change.	All the workflow design will be part of requirement which vendor has to customize and provide to ICAI based on Study during Requirement Gathering Phase
24			SSP-Admin - Please provide the task-details which would be performed by the SSP-admin. Are we looking for a separate page for the SSP-Admin to perform some admin activities on the portal.	Yes All operations and support tasks Will be discussed in Requirement Gathering Phase

25			Which all Social-networking applications, ICAI is looking for the integration on SSP-Portal, These integrations should have only the static-links to the respective social-sites page or there would be other functionalities (like- Social-share, Feedback, comments, post etc.) also required ?	Currently - Facebook, Twitter, Google Plus, YouTube and LinkedIn May add more Social Media Platforms in future, please refer to icai.org where sharing feature has already been provided in several social media platform.
26			Page#6, Point -46 --> Control on Login activation to be at Regional Level - What is the login activation at Regional Level ?	ICAI has regional office at 5 Locations based on the geographical locations (North - Delhi Vishwas Nagar, East - Kolkata, West - Mumbai, South - Chennai and Central - Kanpur). Apart from this we have certain decentralized office as well like Bengaluru, Hyderabad, Indore, Jaipur, Surat, Ahmedabad etc. At all the locations system administrator are available who will handle the day to day operations of their concern users. ICAI requires Regional based login for the given location for better control of users and for audit purpose. ICAI may provide role based access to various Branches / Chapters Abroad which are around 170 in numbers.
27			Other application like - "e-Sahaayataa" is already SSO enabled, so that the user should have the seamless user-experience while redirecting him from the SSP-Portal to other applications.	Yes
28			Page # 7, Point - 54 - Interlinking SSP Entities - How the organizational level details would be fetched and up to how many levels of the Organization/ Members details has to be shown here ?	Whole
29			Do ICAI have any preferred tool for the Analytics, which would capture the user-activity on the portal ?	No, but this is part of Scope document, vendor has to provide the same
30			Page # 8, point # 64 - Provide the details for the existing digitisation system, with whom the regulatory forms have to be integrated.	No digitisation system
31			Mobile/Tablet Compatibility - Is ICAI is looking for the Mobile App development for the SSP-Portal or the need here to build the site - mobile responsive, compatible with all the devices.	It should be mobile responsive, compatible with all the devices. But system should have the capability to integrate with the Mobile App in future
32			Page # 8, Point # 67 - Knowledge Base, News Notifications etc. - After subscription, how the data would be flowing from other external system to the SSP Portal ?	Student / Member / Firms related announcement / news can be attached / integrated which are hosted on ICAI.org time to time, so that related stakeholder can see the related news at their login itself.
33			Please explain the functional difference between the SSP Portal (Self-Service Portal) and the SMM Portal (Student and Members Management System) applications.	SSP is the consolidated front end for various services of ICAI which are currently scattered across various portals/applications visible for Members / Students and Firms SMM will be the new version of existing application where the internal users of ICAI process the application based on the business logics and guidelines of ICAI. In other words SSP is for public viewing where the public means the stock holder and SSM is the back end where the office will work.
34			For the MIS reports generation, ICAI is using any Reporting tool currently or any preferred Reporting tool for the implementation from ICAI ?	All the reports are predefined, reporting tool should be parameterized where user can generate the report based on the requirement. More information can be given at the time of requirement gathering.
35			Page # 11, Point # 10 - Provide the R & R Matrix for enabling the role based access to the specific content to specific set of users / groups.	Will be discussed at time of Requirement Gathering
36			Page # 11, Point # 18 - For the automatic Updation of the Marks of previous year, how the data would be fetched to the system, do we have those details in some integrated system or in the internal database ?	Some source data will be uploaded through Flat Files time to time and some internal database need to be integrated with the system. More information can be given at Requirement Gathering
37			helpdesk based support - The vendor has to provide the helpdesk support Team for supporting the Applications over the call - 24*7 ??	Refer the Scope of Work Document for AMC Support.
38			Which form of data would be uploaded using these Excel Templates ?	Will be discussed in Requirement Gathering Phase
39			Provide the details for the - "central authentication scheme" ?	Will be discussed in Requirement Gathering Phase

40				Page # 14, Point # 16 - Do we need to exposed the web-services(SOAP / REST) for the underlying functionalities/ module in the SSP and SMM portal to the outside world so that other potential service partners should be able to integrate their system with these systems ?	Yes, Bidders need to keep the Provisioning in system. Proposed SSP would be base system and other system may be integrated with this system in next phase.
41				Reconciliation of Member / Students Fee Collection with the Accounts module ??	ICAI needs perfect reconciliation system where entire payment received has to be reconcile head wise / period wise and ICAI has complete knowledge about the member / students at every second. The system has to such that system provides snap shot of data for a given period including past years. The system should be fully equipped with audit trail mechanism where system can tell which are the entries and correction which have been performed by business users.
42	2	1	Prospective Student Will Register on SSP portal (ICAI Website), will provide all the required details Basic Profile Details, Attach Scanned Documents (PDF, JPG, GIF, TIF format etc.). (This system will interface with the Digitisation system of ICAI by the available interface). The vendor will not develop any digitisation system for us (only data from the system will be integrated). Student has the option to upload his / her photograph and signature at the time of profile creation. Student can apply for CPT or Direct Entry etc., through all regulatory forms which has to be redesigned. (around 40-50 forms). Students who become members will have to register again as members and their information as student will be migrated into their member dashboard. The authentication will happen through OTP Mode on email and Mobile	This will be done using AEM forms?	Any open source technology without license cost. Open source technology should be latest and supported.
43	3	Point 14	provide an option to students/members from having to enter user id and password every time they return to Self Service Portal.	provide an option to students/members from having to enter user id and password every time they return to Self Service Portal [why save password?]	Industry Best Practice
44	4	20	enables a student / members to manage his documents. It allows a member to view documents uploaded by him, upload a document, download a document etc. All documents uploaded by a student/member/firm are to be locked only for a view access after ICAI approval of a process. An edit /save/ re-load option in the student/member/firm login is available before an approval by the ICAI office to facilitate pendency requirements. (System has to be integrated to Document Management System)	Which DMS is in use currently @ ICAI?	Currently No DMS System is in place
45	4	21	students/members can download Letters, Certificates, Reports and Acknowledgment issued by the institute and which are of Normal nature, directly from SSP Portal.	Do You need to implement any Document Security on these documents	Yes
46	4	23	enables the Student/Members/ Firms to view their inbox. Inbox contains all the notifications / Activity Letters sent to them	Are these simple messages coming from a mailbox/ Campaign/ Offers	Notifications sent by ICAI Operation Users specific to an activity
47	4	25	enables the student/members to view a hyperlink for "e-Sahaayataa" on the member page. Clicking on the "e-Sahaayataa" link takes them to "e-Sahaayataa" web site with his personalized settings. They need not login to "e-Sahaayataa" website.	Is there an enterprise SSO system in place @ ICAI? What are the different websites/portals the new SSP has to do SSO with? Is there a common user repository for student, members & firms to login (like Active Directory LDAP etc.)? That is essential for setting up SSO.	NO SSO in place as of now. Currently a Citrix Database is in place Will be discussed in Requirement Gathering Phase

48	5	30	allows the student/member to view Photo Gallery and Video Gallery section	AEM Assets or Dynamic Media?	This is hyperlinking of Photo/Video gallery.
49	5	33	Enables a member to view his/her association details. This includes Proprietorship, Partnership, Paid Assistant and Employment details.		Yes, This may be detailed in requirement gathering.
50	5	35	Enables a member to view and access link for ICAI placement portal.	View 'Career Opportunities' - Enables a member to view and access link for ICAI placement portal. If "ICAI placement portal" publicly accessible, or will it again require SSO with new SSP for members?	Yes
51	5	38	Single Sign on for SSP Portal	View 'E-Sahaayataa' (and #38 on SSO) Is there an enterprise SSO system in place @ ICAI? What are the different websites/portals the new SSP has to do SSO with? Is there a common user repository for student, members & firms to login (like Active Directory LDAP etc.)? That is essential for setting up SSO.	NO SSO in place as of now.
52	5	40	There should be a provision under SSP having links to Social Networking Pages of ICAI.	Facebook Twitter YouTube Google Plus LinkedIn	Yes, Currently ICAI is using these social media platforms.
53	6	41	SSP portal should have a field to display the total number of hits by a student/member on SSP portal.	Is this same as Number of visits on the portal till date? -if yes what would happen if the user login n number of times on the same calendar day? -If No need to understand this?	Will be discussed in Requirement Gathering Phase
54	6	42	there should be a disclaimer option under SSP portal stating that 'If the given information under My Profile page is not correct, Institute does not have any liability'.	Detailed Disclaimer will be provided by ICAI after Legal review.	Ok
55	11	22	It was desired that a member should able to create/certify various ICAI related document using his/her digital signature. Therefore, SMM system should be capable of accepting/verifying the signature of members.	how would we verify the signatures?	Digital Signatures
56	12	1	D defining and documenting the architecture and the detail design / development for the new web platform for propagation, capturing details of students, life cycle of student from one stage to another stage, training, membership and thereafter services etc. Analysis of Existing system including Database Structure. Design should be structured such that most of changes like enabling / disabling of any service should be through User Interface.	Enable Disable services for one user or for everyone in the system?	Enabling/Disabling of User Tabs based on his preferences/admin requirements
57	12	3	the Software application / CMS / Online Portal should be based on open Source Technology, Only without any license cost.	We discussed that this will be changed. I guess TCO is given as the reason to consider Licensing?	ICAI will ask Bidders to submit one Time Development Cost on the basis of Scope of Work Document mentioned in EOI. As already clarified above that ICAI does not have any issue with products but that may increase substantially but reduces development time so vendor may factor the same.
58	12	4	The Infrastructure should be scalable and there should not be any limit on User Login	still we need to know the maximum number of student/members and firms. An idea would help in selecting the technical solution here.	Currently 250000 members and growing Students - about 750000 students Firms - 50000, and 500 Internal Users

60	12	9	Provision of Digitalized Document Upload for Student & member system where same is accessible to Student and members in SSP. The Process of Document Management and retrieval to be automated via Student & member unique Number. System should facilitate the process of Record management. System should provision for Bulk Document Upload into the system where existing records/files of Student and Members can be assigned to system	What is the current Document management system? Record management will be done as: PDF? Jpeg? anything else? Bulk document upload is just to keep them in repository ? or they will be mapped to some name/type of documents? (Mark-sheets/ Personal information/ exams papers/answers)	No, There is no Current Document Management System in place. ICAI does not require full featured Document Management System in this scope. The partial Functionality of Record management is required where Documents uploaded by Users in SSP or Document generated by System/ICAI in proposed SSP as part of Workflow should be accessible to Users in SSP. i.e. Mark sheet, Photo, Signature, PAN Card (Uploaded by User), Member Card, Admit Card(System Generated) should be tagged with associated user and accessible in SSP. PDF/JPG Format should be supported.
61	13	3	Software should have provision for Access rights and secured data access which would ensure that users are able to access only those modules/screens for which they have been provided rights.	What all users category would exists? Semester specific? course specific?	Will be discussed in Requirement Gathering Phase
62	13	4	Software should have a provision for Data backup so that in case of any natural disaster, application availability is not affected. The readiness of the alternate data centre and network infrastructure, in case of a disaster, should be staged well in advance. (The data to periodically come to ICAI even the cloud would have replication in many continents),	what all would be backed up? -user profiles? -user documents? -exam papers/solutions?	All the Data related to Business Transactions should be backed up. Details would be discussed in requirement gathering. There has to be concept of DC and DR and DR to take over in case of any failure at DC level (in High availability mode). The Bidder has to take care of the configuration of such solution accordingly
63	13	5	Software should be developed on Open Source technologies which are well known and have credible value in the market	this will be changed.	Already clarified above.
64	13	6	Software should have a provision for Audit trail (at least six-month history) to track at any point of time any unauthorized transactions	What all transactions we need to keep track of? -User Activity? - Member Activity? - Exams history? - Payment?	Business User transactions, Will be discussed in Requirement Gathering Phase
65	13	8	There should be a facility of helpdesk based support i.e. through telephone and email and the same should be available 24*7*365	support for students, members OR for ICAI operations staff?	Support to ICAI Admin and Operational Users.
66	13	10	The system should be flexible enough to allow upload / entry of data through different excel Templates	how many excel template do we have? how many fields on average/Min/ Max would be there in one template?	The Excel template(Data Exchange) is required for all Workflow, so that Data can be exchanged and can be used with other system. Will be discussed in Requirement Gathering Phase
67	13	11	The proposed system(s) must support a comprehensive access and authorization mechanism, including i. Single sign-on for all system components ii. Support for a central authentication scheme iii. Ability to define multiple level authority, comprehensive set of user roles and permission lists and flexible segmentation of data	Is there an enterprise SSO system in place @ ICAI? What are the different websites/portals the new SSP has to do SSO with? Is there a common user repository for student, members & firms to login (like Active Directory LDAP etc.)? That is essential for setting up SSO. segmentation of user data?	No SSO in place, Prospective bidders need to setup the SSO for ICAI in this scope. Already replied above.
68	14	Page # 14. Remember Me	provide an option to students/members from having to enter user id and password every time they return to Self Service Portal	[why save password?]	Industry Best Practice
69	14	19	The applications must be capable of running in a clustered environment for high availability configuration of various tiers of the proposed solution running multiple workloads. The System should be capable of handling of ICAI Stakeholders load (i.e. Approximately 12 Lakh) and scalable to incremental load.	Will this be the upper limit of the stakeholders?	No, there can be variation on both sides. Clarified above.
70	15	26	System will be required to maintain daily backups of the database on reliable backup mechanism as per best business standards and practices.	How is it done currently? what all things we would be backing up on a daily basis?	Currently All the database along with oracle logs will be backed up on daily basis where as the application and other important files on weekly basis. Further will be discussed in Requirement Gathering Phase. Clarified above.

71	15	28	The system will provide a parameterized report generating tool, which can be used to generate customized reports at any level. The reports generated should be stored in various user configurable "bins". The access to bins should be configurable by having security roles in the system	How many reports do we need? -which date would be used to generate the reports?	All the reports are predefined, reporting tool should be parameterized where user can generate the report based on the requirement. More information can be given at the time of requirement gathering.
72	17		The system shall support system privileges like Create/Delete Users, Define indexes etc.	Indexes for?	System shall have provision of such functionalities as per best practices.
73	18		The Admin module shall provide facility to take complete and incremental backups and shall be able to integrate with third party backup solutions.	Do we have a list of Backup solutions in current implementation?	Yes, Refer Data Migration Scope.
74	24		Data Migration scope	Existing Data details. Plan for Migration.	Existing Data details. given in Document Will be discussed in Requirement Gathering Phase
75	25	Page # 25. View 'E-Sahaayataa' (and #38 on SSO)		Is there an enterprise SSO system in place @ ICAI? What are the different websites/portals the new SSP has to do SSO with? Is there a common user repository for student, members & firms to login (like Active Directory LDAP etc.)? That is essential for setting up SSO.	NO SSO, Already clarified above.
76	35	View 'Career Opportunities'	- Enables a member to view and access link for ICAI placement portal.	If "ICAI placement portal" publicly accessible, or will it again require SSO with new SSP for members?	This will have link to ICAI Placement portal.
77	19	Technical Compliance Sheet (Architecture & Scalability - Reporting requirement)		Reporting requirement and solution should be kept different from CMS/Portal solution, otherwise the system will bloat and become complex	This may be discussed and finalized in project development phase. Above clarified.
78				What is final evaluation criteria ?	The Evaluation would be based on the QCBS method where technical score(Ts) will have 60% weightage and Financial score(Fs) will have 40% weightage.
79				What is process for POC	Eligible bidders will be asked to demonstrate POC on the basis of ICAI requirement. POC will have 60% weightage in technical score and will be considered in final evaluation of bidder. POC is required to demonstrate the understanding of the project.
80				Any extension in submission of EOI ?	No
81				EMD is mandatory with EOI ?	Yes
82				What is Process of Awarding Contract	ICAI will review technical proposal submitted with EOI (only on or before due date: 27th December,2016, 5:30 PM). Qualified Bidders will be ask to Demonstrated POC before the ICAI. On the Basis of technical score, shortlisted bidders will be invited to submit sealed commercial proposal. On the basis of technical and Commercial Scope, highest score bidder will be selected and finalized.
83				Third Party authentication subscription require some payment, will ICAI will pay for it.	Yes, ICAI will pay any third party subscription purchased on the name of ICAI i.e. Domain Name, Public IP, Security Certificate, SMS/Email Gateway, SSO Authentication Cost, images etc. ICAI will not pay any cost incurred related to Development, migration, customization and manpower services etc.
84				Who will pay cloud Cost, IT Infrastructure	ICAI will directly pay Third Party Cloud (which falls under quality standards like Amazon, Azure, Oracle etc. depending upon the nature of deployment and product technology stack) ICAI reserves the right to procure cloud in their own name and control of the cloud has to be with ICAI only.
85				Development and Testing environments including required softwares and hardwares.	Bidder need to facilitate Development and Testing Environment and any software/hardware License cost required for Development at Bidder's Own Cost. ICAI will not pay any cost related to Development.
86				Production Environment, IT Infrastructure and Bandwidth Cost.	All the Cost related to Cloud Hosting and Infrastructure to be paid by ICAI on the Basis of Actual Cost. ICAI will prefer Amazon Cloud Hosting. Bidders need to configure and Support Amazon Cloud Hosting on the name of ICAI.