

Pre-Bid Queries

S.No	Points of Clarification	ICAI Response
1.	Separate quotation for development of mobile App for BOS on IOS, android, blackberry and windows platform.	Amended commercial page is enclosed in ANNEXURE C
2.	Outsourcing	The outsourcing of work is prohibited in terms of the RFP.
3.	Licensing	Licensing fee shall not be dependent on the number of users using the system at any point of time. ICAI will not get into licensing issues and SAAS Model. It has to be a pure development model and ICAI will pay for one time development. The provision of LMS in the hosted environment shall be in the name of the ICAI even if the cloud is provided free-of-cost as a part of this project.
4.	Estimated Cost	The estimated cost indicated in the tender document is taking into account cost of LMS, customization and one year cloud hosting etc.
5.	Accessibility	Around 1.5-2 lakhs students will access the portal.
6.	Sample videos/data migration contents	The videos and the contents shall be in line with as is being used by the ICAI in their various portals. For details one may visit http://cloudcampus.icai.org to get idea of hosting requirements of e-Lectures, Videos, Podcast, Study Material, Practice Manual etc.
7.	POC for LMS and Mobile App	Vendors shall provide Proof of Concept (PoC) for LMS and Mobile App at their own cost at ICAI Delhi NCR offices. The PoC shall constitute as one of the criteria for technical evaluation.
8.	Helpdesk Support	Helpdesk support to Students on login, operation and use issues, changing courses etc at the vendor's location- (8 AM to 8 PM including Saturday/ Sunday/ Holidays).
9	Availability of LMS interface for the member's e-learning	The same interface shall be available for the member's e-learning, too.
10.	LMS interface for Content hosting	The Content Management System (CMS) provided by the vendor as a part of the proposed solution should enable the ICAI to upload all contents mentioned in Scope of Work, including videos. The vendor shall assist in proper hosting of the content prior to go-live.
11.	Cloud Hosting in ICAI name	The cloud shall be hosted in the name of ICAI even if the vendor is providing cloud free of charge.
12	Cloud For Mobile Site	The Mobile App provided as a part of the project is expected to make use of the cloud hosting of the LMS. The vendor is

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		required to provide separate cloud hosting requirement and cost thereof, if any.
13	Rights of ICAI for the contents	The IPR/ Copyright of all content hosted as a part of the proposed cloud solution including Student/ Membership data shall belong to the ICAI. The vendor shall sign a non-disclosure agreement (NDA) in this regard and shall NOT have any rights over the same under any circumstances whatsoever.
14	Speed of the system	System to perform well and to have multimode streaming facility so the same works well without buffering. The system to autosense the internet speed and size of users device and accordingly set the streaming bandwidth. The system to be compatible with various browsers and platforms. The Mobile site to work on Android, IOS, Windows and Blackberry 10.