

## CLARIFICATIONS - BASED ON QUERIES

S.No.	Tender Clause	Query	Clarification
1.	Cost of providing access to online Database of Direct Taxation to the Members of ICAI including all support cost	“For how many members we need to provide yearly cost? Does it mean yearly cost for all members of ICAI?”	<p>Access is to be provided to all ICAI members. All members may not need the access of the database as it is voluntary activity and the access will depend upon the option of the member. However, ICAI is having around 2.3 lakhs members, which will gradually increase yearly.</p> <p>The quotes have to be provided on consolidated basis and not on the basis of number of hits.</p>
2.	The price quoted by the bidders id for providing 24*7 access to the online database and the number of concurrent users shall be limited to.....at any instance.	“ “The number of concurrent users shall be limited to .....at any instance”- Can you provide for how many concurrent users you need database?”	It is expected that the the Concurrent sessions may not go higher than 5000 sessions.
3.	Modalities of access to the database	“We are assuming the access to the Direct Tax database will be provided to those members of the ICAI who register to get access to the database. On the ICAI website there would be a provision for the user to provide his e-mail ID and other essential details required for registering to get access to the database. As soon as the ICAI member registers, an e-mail alert would come to us providing all the user details and we will then	<ol style="list-style-type: none"> <li>1. ICAI portal will validate credentials of those members who log in.</li> <li>2. They will get “masked link”. On clicking they would move to vendor’s portal for accessing the database. ICAI IP’s will be whitelisted at the vendor’s portal where instant access without login will be provided.</li> </ol>

		<p>activate his access uptill the end of the term of the contract.</p> <p>We shall inform the ICAI member his User Name and Password separately by e-mail which he can then use to access the Direct Tax database anytime. A link to the Direct Tax database will be provided on the ICAI website and will be prominently visible in-order to facilitate easy access to the database.</p> <p>This is our understanding about providing access to the Direct Tax database. However, if there is any other way of accessing the Direct Tax database then please advise us. “</p>	
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