



**COMMITTEE FOR REVIEW OF EDUCATION AND TRAINING  
THE INSTITUTE OF CHARTERED ACCOUNTANTS OF INDIA**

**Questionnaire C : Users of Services of Chartered Accountants**

**General Instructions**

- Please tick (✓) in the appropriate space.
- Please answer all the questions.
- If a question is not applicable (N.A.) to you, it may please be so stated.
- Your answers need not necessarily be restricted to one alternative only.
- The information given will be kept strictly confidential.
- Please use additional sheets of paper wherever necessary.
- Please type or write neatly.

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**Note:** The respondent is requested to disclose his / her identity because it will be of great help to the Committee. The Committee assures that the identity of the respondent will be kept strictly confidential.

Name of Respondent \_\_\_\_\_  
(Block Letters)

Name of Organization \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Designation \_\_\_\_\_

Membership No., if any \_\_\_\_\_

E-mail id, if any \_\_\_\_\_

**The filled – in questionnaire should be sent to :**

**Mr. Vijay Kapur, Additional Director, ICAI, C-1, Sector-1, Post Box 36, NOIDA - 201 301, Uttar Pradesh.  
The last date for submission is July 10, 2004. Please send well in time so that it reaches the Institute by that date.  
In case of any clarification or further information, please contact us at : [cret@icai.org](mailto:cret@icai.org)**

<b>Very Important</b>					<b>Least Important</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	

1. How important are following abilities while selecting fresh Chartered Accountants for a job in your organisation

(a) Knowledge of Accounting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) Knowledge of Taxation- Direct	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) Knowledge of Taxation- Indirect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(d) Knowledge of Corporate Laws	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(e) Knowledge of Financial Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(f) Knowledge of Internal and Management Audit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(g) Knowledge of Accounting/Auditing in an IT/EDP environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(h) Analytical skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(i) Communication skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(j) Any other aspect (Please specify & then rate them)					
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Functions to be performed in the Organisation : Please indicate the functions for which you recruit a “CA” in your organisation. If you also recruit persons from other professions to accomplish the same function, please indicate the same also :

<b>Functions</b>	<b>CA</b>	<b>MBA</b>	<b>Cost Acctt.</b>	<b>Comp. Secy.</b>	<b>Others (Specify)</b>
(a) Organising and administering the book- keeping and accounting functions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(b) Financial Management matters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(c) Handling Direct Taxation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(d) Handling Indirect Taxation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(e) Cost Accounting Functions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(f) Capital Market operations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(g) Internal/Management audit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(h) Information Systems Audit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(i) MIS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
(j) Systems development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

- |                                      |                          |                          |                          |                          |       |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|
| (k) EDP                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| (l) Secretarial Service              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| (m) General Management functions     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| (n) Any other aspect, Please specify |                          |                          |                          |                          |       |
| _____                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| _____                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| _____                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |

3. Do you feel whether Chartered Accountants in your organisation are lacking in certain areas and are not able to discharge their responsibilities effectively. **Yes**  **No**

If your answer is “Yes”, then please indicate the areas of inadequacies below :

- (a) Knowledge of : (Please tick)
- (i) Corporate Laws
  - (ii) Direct Taxation
  - (iii) Indirect Taxation
  - (iv) Accounting including Standards
  - (v) Financial Management
  - (vi) Auditing
  - (vii) Information Technology skills
- (b) Assessment of the business and economic environment
- (c) Ability to get along with people
- (d) Presentation skills
- (e) Communications skills
- (f) Report writing
- (g) Leadership qualities
- (h) Others, Please specify : \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

4. Do you feel that there are other areas in your organizations where Chartered Accountants can contribute effectively? **Yes**  **No**

If your answer is “Yes”, then do you think that the possible areas where they can contribute are :

- (i) Production and Quality Control
- (ii) Materials Management

- (iii) Marketing/Pricing policies
- (iv) Human Resource Development
- (v) Fraud Investigation
- (vi) Others, please specify : \_\_\_\_\_

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5. In case you are a professional firm employing Chartered Accountants, in which of the following areas you prefer to avail services of Chartered Accountants?

- (i) Internal/Operational/Management Audit
- (ii) Direct Taxation
- (iii) Indirect Taxation
- (iv) Corporate Laws
- (v) Designing of Accounting/Auditing systems
- (vi) Preparation of Accounting/ Auditing manuals
- (vii) Project Reports and syndication of loans
- (viii) Secretarial matters
- (ix) Industrial Laws
- (x) Recruitment of personnel
- (xi) Market Survey
- (xii) Management Consultancy
- (xiii) FEMA/NRI related network
- (xiv) Advice regarding investment
- (xv) Public Issues
- (xvi) EDP
- (xvii) Foreign Collaborations
- (xviii) Mergers, Acquisitions
- (xix.) Insurance
- (xx) Capital Market Operations
- (xxi) Credit Rating Services
- (xxii) Information Systems Audit
- (xxiii) Training the Articled clerks
- (xxiv) Others, please specify : \_\_\_\_\_

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6. a) Do you feel that the CAs who have qualified through the new curriculum have better communication skills since they compulsorily have to undergo a course on General Management and Communication skills? **Yes**  
 **No**
- b) Please specify reasons in support of your answer : \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
7. Has the 250 hours practical training in computers to CAs proved useful to the concern?
- a) Do you think integration of Information Technology in our syllabus has improved the capabilities/potential of the CAs?
- b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
8. a) Do you feel that in addition to audit/accounts/taxation work, articleship should also be IT-oriented?
- b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
9. a) Would you like an industry specific subject to be introduced at the Final Course level?
- b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
10. a) Would the services rendered by the professional firms of Chartered Accountants be more effective and comprehensive, if they practice in association with other professionals like Cost Accountants, Management Consultants, Lawyers, Engineers, Actuaries and Architects?
- b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

11. a) Do you consider that Chartered Accountants who qualify through Hindi medium will be equally useful? **Yes**  **No**

b) Please specify reason(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. a) Are CAs capable to offer comprehensive solutions to the problems of your organization as a whole even though they do not particularly relate to their core areas?

b) Please specify reason(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

13. a) Are the CAs capable to offer timely solutions to detect fraud so that the organization is not put to a loss?

b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

14. a) Are the CAs capable to offer timely solutions to detect/prevent sickness of an organization?

b) Please specify reason(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

15. Suggest areas where ICAI should take remedial measures?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

16. a) Do you have any other comments/ suggestions o`n the Education and Training aspects of the Chartered Accountancy Course?

b) Please specify \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

